

May 10, 2004

Dear Saturn Supplier Partner:

Saturn Spring Hill Manufacturing is proud to announce that your company earned the distinction of being one of our best suppliers in *2003! Partners in Quality Excellence* is the theme for 2003 Supplier Quality Achievement Awards, and we want to recognize you as one of our most outstanding partners. Your strong commitment to partnership has played a key role in making us all successful during a very challenging year. To honor your hard-earned achievements, your company is hereby presented the prestigious *Saturn Supplier Outstanding Quality Achievement Award*.

In 2003, Saturn launched the all-new VUE Red Line and ION Red Line Coupe performance models, in addition to enhancements for our 2004 ION and VUE models. It's been another very demanding year, and your organization played a critical role in executing quick, smooth launches and supporting uninterrupted production operations.


As you know, Spring Hill's requirements are very stringent, and your company has provided us with top quality parts and services day after day that have met or exceeded those requirements. This is quite an accomplishment, and is the level of excellence we all strive so hard to attain.

We commend each and every person at your facility for a job well done. Thanks to the determination and dedication of your people and your quality and manufacturing processes and systems, Saturn was able to offer our customers these very competitive, high quality products that have helped us grow our mutual businesses.

We sincerely thank you and your tiered suppliers for "reaching the Pinnacle of Partnership" in 2003 and making high quality products that excite our customers. We hope to continue this success through 2004 and beyond.



Bill Hurles
Vice President
Purchasing and Supplier Quality



Jerry Childers
UAW Advisor,
Materials Management



2003
SPRING HILL
SUPPLIER
OUTSTANDING
QUALITY
ACHIEVEMENT
AWARDS

PARTNERS
IN
QUALITY
EXCELLENCE